

***POLICY FOR QUALITY AND HEALTH AND SAFETY OF WORKERS***  
***ISO 9001:2015 – ISO 45001:2018- ISO 14001***

MAKER S.R.L. is specialized in the design and construction of residential and industrial buildings.

Over the years, the high level of know-how, customer orientation, and great competence in providing solutions and not just products has allowed us to establish ourselves as a leader in various market sectors.

MAKER S.R.L. has always made the quality of its products a strong point which, together with the attention to environmental, health and safety aspects, has led the company to adopt Management Systems according to the UNI EN ISO 9001, UNI ISO 45001 and UNI EN ISO 14001 schemes.

Through the adoption of a Quality Management System based on the ISO 9001:2015 regulatory scheme, MAKER S.R.L. aims to operate while maintaining high levels of customer satisfaction, through products in line with the imposed requirements, a high service rate and constant collaboration with the customer in the definition of innovative technical solutions.

The achievement of certifications according to the UNI EN ISO 14001 and UNI ISO 45001 standards, on the other hand, responds to the attention dedicated by MAKER S.R.L. to the maintenance of Health and Safety conditions for all workers who work at or on behalf of the Company; respect for the person; the constant evaluation of each activity according to its impact on the surrounding environment.

The constant commitment of MAKER S.R.L. is aimed at achieving the following objectives:

- I. Adopt and maintain effective quality, safety and environmental management systems, implemented in the light of the UNI EN ISO 9001, UNI ISO 45001 and UNI EN ISO 14001 regulatory schemes.
- II. Promote a constant improvement of management and production processes to maintain high effectiveness and efficiency that allow the achievement of budget objectives while complying with the mandatory requirements of applicable standards and laws, as well as compliance obligations, relating to quality, safety and the environment.
- III. Prevent pollution, accidents and occupational diseases.
- IV. Promote a process-based approach in which activities are constantly monitored and reviewed on the basis of measurable objectives, defining indicators and periodically reviewing them against the objectives set.
- V. Promote education and training activities to ensure the transmission of knowledge and information essential for the proper functioning of processes, as well as the development of a culture and practice of behavior based on the protection of the environment and personal health.
- VI. Require effective leadership from management that ensures that all managers, employees, and contractors are aware of their commitments, are trained, trained, and motivated about their responsibilities.
- VII. Promote the growing involvement of staff, in order to increase their motivation and awareness of the importance of the role performed, in compliance with company procedures and instructions and in compliance with directives on health, safety at work and the environment.
- VIII. Establish a Corporate Responsibility Policy by disseminating among staff the key contents, in terms of anti-corruption policy, code of conduct, whistleblowing policy, health and safety prevention and corporate compliance.
- IX. Promote constant collaboration with the customer, ensuring not only the supply of compliant products but also innovative services and technical solutions.
- X. Respond quickly and effectively to non-conformities, working to minimize their occurrence and minimizing response times.
- XI. Work in close collaboration with product and service suppliers by identifying the key aspects that impact the final product, customer satisfaction and compliance with environmental protection regulations.
- XII. Operate on production processes, on the efficiency of the system to minimize waste and maximize productivity while constantly respecting the final requirements of the product.
- XIII. Promote investments to maintain a high level of competitiveness.
- XIV. Enable transparent and ongoing relationships with internal and external stakeholders.

- XV.** Adopt standards and performance requirements designed to promote correct environmental and health and safety protection behaviors at MAKER S.R.L. and, where possible, at customers' premises.
- XVI.** Preserve the protection of health and safety at work and environmental protection through periodic monitoring of workplaces, with the aim of preventing unsafe behaviour or dangerous situations.
- XVII.** Prepare for environmental and health and safety emergencies through open communication of our risks.
- XVIII.** Promote waste management based on the principles of reduction, recycling and reuse.
- XIX.** Optimize energy, raw materials and water consumption through the research and development of increasingly advanced technological processes and the use of renewable energy, recyclable and/or reusable materials.
- XX.** Prepare the assessment of the business context, including the nature, size, significant variations of processes and/or plants, due to the environmental impact and the protection of the health and safety of workers.
- XXI.** Share with workers the company's objectives related to quality, environmental management and safety at work.
- XXII.** Make the policy available to internal and external stakeholders, as well as review it periodically to ensure that it remains relevant and appropriate to the organization.

Almè (BG), 01/08/2021

The Management